Electronic Acknowledgement Receipt				
EFS ID:	2218622			
Application Number:	10796345			
International Application Number:				
Confirmation Number:	1976			
Title of Invention:	Method, system and program for integrated service management			
First Named Inventor/Applicant Name:	Sridhar Krishnamoorthy			
Customer Number:	23389			
Filer:	Steven Fischman/Julie Yanopulos			
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		Total Files Size (in bytes):	148942		
Information:					
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2	ree Worksheet (F10-00)	iee iiio.pai	c60b1d3a0a14af82ccba6a47e7c18f7c2 99b6e63		
2	Fee Worksheet (PTO-06)	fee-info.pdf	8179	no	2
Information:					
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1	Extension of Time	17238eot.pdf	c234d31d803790c553885a957558ac7 d0ea8c879	no	1
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## New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

#### National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

### New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.